

## JANNHA SPA ETIQUETTE

### Cancellation Policies and Fees:

Your spa treatments are reserved especially for you. We value your business and ask that you respect the spa's scheduling policies. Should you need to cancel or reschedule, please notify us at least 24 hours in advance.

Your appointment is reserved just for you. Jannha Medispa requires 24-hour notice for cancelling a Spa service. Any cancellation made without proper notification will be subject to a 50% service charge. We recognize the time of our clients and staff is valuable and have implemented this policy for this reason. When you miss an appointment with us, we not only lose your business, but also the potential business of other clients who could have scheduled an appointment for the same time. Additionally, many times our staff will be functioning in an "on call" status and can have travelled to the spa specifically for your service. For these reasons, we are obligated to compensate our staff for their time as well as make up for the lost revenue.

When you schedule your appointment with us, you are agreeing to these policies. All services require a credit card or gift certificate to guarantee a reservation so please have your credit card and/or gift certificate ready when booking. You will not be billed unless there is a cancellation or no show. Upon checkout, guests may choose their method of payment.

### Microblading

If you need to cancel a microblading appointment, we require a 72-hour notice or we will charge \$400 to your credit card. If you miss your appointment without notifying the office, there will be a fee of up to the full amount of the scheduled services.

Patient Name: \_\_\_\_\_

Patient Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Witness: \_\_\_\_\_ Date: \_\_\_\_\_

### Credit Card Information:

CC# \_\_\_\_\_

Expiration Date: \_\_\_\_\_

CVV: \_\_\_\_\_